

Appendix A

Garage Strategy Consultation feedback

Overview

The purpose of this consultation was to inform residents of the draft garage strategy, which may involve the redevelopment of a garage they rented.

How we consulted

- We contacted those who rent a garage from the Council we have an email address for **396**
- We emailed those currently on the waiting list for a garage, and who we have a **276**
- We held two consultation events at locations being considered for redevelopment
 - 21st September 5.30pm – 6.30pm, Garfield Road – **6** attendees
 - 28th September 1.30pm-2.30pm, Ripley Avenue – **0** attendees
 - Attendees were provided with an information pack of the strategy
- A dedicated webpage was created and has been visited **770** times since August.
- Residents were informed of the upcoming consultation in our online annual report [Housing annual report – Runnymede Borough Council](#)

Feedback

The purpose of informing residents and consulting was to give residents the opportunity to express their views, on what we assumed would have a negative impact.

We received **25** emails from residents to our dedicated Listening inbox, and **6** people came to talk to us at the consultation events.

Comments consisted of:

- Increase security at garage sites
- Lack of alternative parking
- Lack of alternative storage facilities available
- The terms of the garage tenancy agreement and the clause regarding storage
- Concerns of safety and anti-social behaviour
- Residents were keen for us to consider the redevelopments that would meet existing needs, such as storage units and parking.